**Article ID:** 1154

**Article Name:** There are clothes stuck between door and drum of my washer dryer

**Topic Location:** Laundry / Washer Dryer / Door

**Meta-data:** trapped, captured, caught, blocked, kept, gasket, sleeve, seal, glass

**Related Articles:**

**Related Questions:**

PNC

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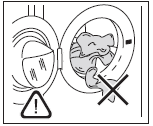
Book Engineer

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**Article Content:**

Make sure that no laundry stays between the seal and the door.



This is how it can look like, when clothes are trapped for example:



In case of clothes trapped between door glass and gasket problem of a twisted lip of the gasket can occur (see video how that can happen):

*Video A9RCEE9*

**As consequence of a twisted lip of gasket there is a risk of water leakage!**

See the following pictures for different degrees of door gasket deformation/damage that can be caused by trapped clothes:

a) small deformation: b) tear:



c) detached fragment of seal:



The main area of door gasket damages is shown here:



There is also an informative sticker visible below door gasket, which warns for trapped clothes:



**Solution**

* Stop (Pause?) programme.
* In case that the door could not be opened (because there is water in the machine): do manual drain
* Open the door and remove the trapped clothes.
* Select programme again and start cycle again.

**Prevention**

Always follow these steps, when you load your washer dryer:

1. Open the appliance door.
2. Put the laundry in the drum, one item at a time.  
   Shake the items before you put them in the appliance.  
   Make sure not to put too much laundry in the drum.
3. Close the door.
4. Check that there is no clothes trapped between door and gasket.
5. Select programme and start washing-cycle.